MODERN INFRASTRUCTURE AND MULTICLOUD

AlOps in Healthcare at a Glance

What Is AlOps?

Artificial Intelligence for IT Operations (AIOps) uses AI and machine learning to monitor, analyze, and automate IT systems—improving performance, reliability, and speed.



Why It Matters in Healthcare





24x7 system uptime is essential for EHR access and patient care



IT environments are more complex: cloud, IoMT, and remote care platforms



Downtime and delays directly impact patient outcomes

How AIOps Supports Healthcare IT



AIOps Solution

Predictive monitoring and automated incident alerts

Anomaly detection and real-time risk identification

Intelligent scaling during high-demand periods

Root cause analysis and proactive remediation

Benefits at a Glance



70% reduction in critical EHR slowdowns¹





Improved detection of security anomalies



Stronger uptime across clinical systems

Real-World Examples



Mayo Clinic

Cut diagnostic delays by 40% using AlOps to detect anomalies and improve accuracy in cancer diagnostics.²



Telehealth Provider

Maintained high-quality video visits during flu season by proactively managing bandwidth with AIOps.³



Hospital Network

Reduced EHR slowdowns by 70% by using AIOps to monitor system performance and optimize resources during peak hours.¹



Regional Health System

Prevented critical system outages by detecting failure patterns early and automating resolution steps with AIOps.⁴

Why Connection?

30+ years of healthcare IT experience. Proven success deploying intelligent infrastructure. Partnership with leading health systems nationwide.

Explore our Solutions and Services

Healthcare Digital Workspace Modern Infrastructure Artificial Intelligence

Contact an Expert 1.800.998.0067

Sources:

theaiops, AiOps Automation in Action: Real-World Case Studies, March 7, 2025 Infojini, Smarter Data, Better Care: AlOps in Healthcare, September 12, 2024

Enteros, Transforming Healthcare Operations with Enteros: Leveraging FinOps, Database Management, and AlOps for Enhanced Efficiency, June 2025

©2025 PC Connection, Inc. All rights reserved. Connection® and we solve IT® are trademarks of PC Connection, Inc. or its subsidiaries All copyrights and trademarks remain the property of their respective owners. 3086077-0625



