



EBOOK

9 Best Practices for Modernizing Government Workspaces

Smart workspaces. Efficient work. Better service.



Learn how top government organizations are creating future-ready workspaces that boost productivity, streamline collaboration, and improve public service delivery.

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Why government workplaces must evolve now

Across national, regional, and local governments worldwide, public sector organizations are under growing pressure to do more with less. As hybrid work becomes standard, workforces become more dispersed, and citizen expectations for digital services accelerate, the physical workplace has emerged as a critical lever for government modernization.

Departments, agencies, and municipalities everywhere are rethinking how space, technology, and people come together to improve mission outcomes. Some are consolidating office footprints and shifting to regional or hybrid models. Others are streamlining operations, improving service delivery, and enabling flexible work through modern collaboration tools.

What these governments share is a common purpose: they are not modernizing for the sake of technology—but to improve productivity, reduce friction, and serve the public more effectively.

They're building consistent, efficient, and adaptable workspaces that scale across locations, job functions, and changing service models—while easing the burden on IT teams facing increased demands and limited resources.

Whether your agency is reimagining collaboration spaces, enhancing digital workflows, or redesigning offices for hybrid service delivery, this guide outlines nine globally relevant best practices—based on what leading public sector organizations are already doing to modernize the way government works.



1 Choose interoperable, future-ready solutions

Why it matters:

Government agencies can't afford to rip and replace technology every time needs shift or platforms update. Long refresh cycles, complex procurement, and tight budgets demand flexible tools that work across systems—now and in the future. Rigid, single-platform solutions increase costs and strain IT. Cross-compatible, certified solutions reduce friction, protect investments, and keep modernization efforts on track.

Best practice:

Standardize on devices with simple, plug-and-play compatibility with the operating systems your workforce already relies on—including Windows, macOS, iPadOS, Android, and ChromeOS. Ensure seamless interoperability with the leading unified communications (UC) platforms trusted by government agencies—like Microsoft Teams, Zoom for Government, and Google Workspace—and related AI agents. Choose room solutions that support BYOD, PC-based, and appliance-based room configurations, so your agency remains agile as workforce needs and platforms evolve.



SOLUTION TIPS

At the desktop, equip staff with the Signature Slim Combo MK955 CoPilot Edition, a keyboard and mouse set featuring a built-in Microsoft Copilot key for quick AI assistance. Pair it with a headset certified for Microsoft Teams such as the Zone 305, Zone Wireless 2 or Zone Vibe with crystal clear audio and native Bluetooth connectivity. For agencies using ChromeOS, explore certified Works with Chromebook solutions.

For team environments, outfit small, medium or large conference rooms with video solutions from the Rally Bar Family—certified for Microsoft Teams, Zoom, and Google Meet and capable of running in BYOD, PC-based, or appliance mode.

For mobile workers, pair Made for Apple solutions such as the Combo Touch for iPad Pro and the Logitech Crayon with the MX Anywhere 3S mouse.



2 Tailor workspaces to optimize performance



Why it matters:

The right tools lead to better outcomes. When government employees have purpose-built, reliable setups, they work faster, communicate more clearly, and stay focused—whether in the office, at home, or at a shared desk. Poor tools slow teams down and increase IT burden. Great tools reduce friction, support service delivery, and show employees they're valued. From analysts to public-facing staff, matching the tech to the task helps agencies work smarter and serve better.

Best practice:

Design role-specific workspaces with advanced tools that deliver premium experiences. Provide public-facing staff high-quality webcams and noise-canceling headsets for professional, reliable communication. Analysts and developers benefit from precision mice and multi-device keyboards to support deep, high-performance work. And for shared desks or hoteling spaces, wired keyboards and simple plug-and-play setups eliminate connection issues and battery concerns—ensuring every user can sit down and get started without delay.



SOLUTION TIPS

Equip public-facing staff with high-performance tools like the MX Brio 705 webcam for ultra-HD video, the Zone Wired USB headset for enhanced audio clarity, and the MX Keys Combo for Business for quiet, tactile control.

For shared desks, deploy the Logi Dock Flex with the wired MK625 for Business keyboard and mouse combo and the Brio 305 USB-C webcam to ensure simple, secure connectivity for rotating users. For more engaging presentations, add the Spotlight Presenter.

3 Support employee well-being and comfort

Why it matters:

Ergonomics go far beyond desks and chairs—they directly affect focus, health, performance, and long-term wellbeing. Poor setups lead to fatigue, chronic pain, and injury, especially in high-intensity roles like cybersecurity analysts, data entry clerks, 9-1-1 dispatchers, and emergency operations staff. Without proper ergonomic support, agencies could face increased absenteeism, reduced productivity, and rising health-related costs. Investing in posture-friendly tools is a mission-critical strategy to protect your workforce, reduce health risks, and sustain high-performance public service.

Best practice:

Support healthier work habits with tools that promote comfort, natural movement, and sustained focus—aligned with workplace safety standards and modern injury prevention guidelines. Provide ergonomic essentials like split keyboards, vertical mice, and eye-level webcams to reduce strain and improve posture. Include headsets in on-ear, over-ear, mono, and stereo styles to meet varying comfort and role-specific needs. Prioritize adjustable, durable, and low-maintenance devices that allow employees—whether in-office, remote, or at shared desks—to personalize their setup and perform at their best.



SOLUTION TIPS

Start with scientifically engineered tools like the Wave Keys or ERGO K860 Split Keyboard to promote natural posture, pair with the Lift Vertical ergonomic mouse for wrist alignment and reduced strain.

Add a Zone Vibe Wireless over-ear headset for all-day comfort and clear communication. For video, deploy the Brio 505, a TAA-compliant webcam with Show Mode and auto-framing. Empower users with Logi Options+ to personalize buttons, workflows, and gestures across devices—enhancing comfort, productivity, and control.

4 Simplify wayfinding and desk and room booking

Why it matters:

In today's fluid work environments, employees need to quickly locate available desks and rooms. Wasted time finding an available space can disrupt focus, delay meetings, and reduce the value of in-office days. Clear scheduling and navigation tools empower employees to get to work faster—while helping facilities teams optimize space, increase utilization, and reduce friction in the workplace.

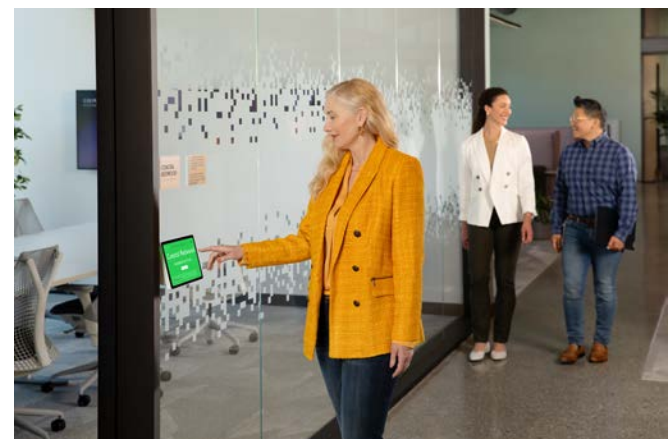
Best practice:

Modernize your booking experience with intuitive, centralized scheduling tools that allow employees to easily reserve desks and rooms, check availability in real time, and navigate shared spaces without IT assistance.

SOLUTION TIPS

Deploy Logi Dock Flex to enable hot desk reservations and seamless connectivity, pair with the Signature Slim Combo MK625, H570e headset, and the Brio 305 webcam for a familiar, productivity-first experience.

Add Tap Scheduler outside meeting rooms to clearly show availability and reduce booking conflicts. Manage all desk and room resources with Logitech Sync, while empowering end users to self-serve bookings through Logi Tune. Explore full solutions for desk booking and room booking.





5 Standardize user experiences

Why it matters:

Inconsistent technology from room to room increases user error, delays meetings, and creates unnecessary strain on IT teams. Standardizing collaboration spaces builds user trust, reduces support tickets, and ensures meeting platforms perform as intended—especially critical for mission-driven environments where every minute counts.

Best practice:

Create a seamless experience across all collaboration spaces by deploying consistent setups, interfaces, and room controls. This simplifies training, improves adoption, and ensures every user—regardless of location or role—can walk in and start collaborating with confidence.



SOLUTION TIPS

Standardize on Logitech's TAA-compliant video conferencing solutions with Logitech Tap or Tap IP for one-touch join and consistent user interfaces across small, medium, and large rooms.

Enhance cross-platform flexibility with Logitech Swytch or Logitech Extend for BYOD and multi-platform needs.

6 Enable natural collaboration

Why it matters:

Successful government operations depend on clear, natural communication—whether collaborating across departments or engaging with the public. From cross-agency coordination and training, to town hall meetings, teams need seamless ways to present ideas, share information, and make decisions. If participants can't see or hear clearly, collaboration and outcomes suffer.

Best practice:

Equip rooms with intelligent video solutions that support natural conversations. AI-powered tools that capture voices, visuals, and whiteboard content ensure remote and in-room participants can follow the message without awkward repositioning or repetition.

SOLUTION TIPS

Complement Rally Bar Family video conferencing deployments with Logitech Sight for center of the room, intelligent speaker framing, Logitech Scribe to digitize whiteboard content, or the Rally Streamline Kit with wireless preset buttons for simple and engaging video framing. These solutions support effective internal and public-facing communication,—improving service delivery, operational coordination, and meeting equity.





7 Optimize spaces with flexible solutions

Why it matters:

As governments adapt to reduced footprints, shared desks, and multi-purpose rooms, workspace flexibility is essential. Teams need to be able to quickly reconfigure collaboration spaces for meetings, trainings, or emergency coordination—without AV support or IT downtime. The ability to maximize limited real estate while maintaining mission continuity is now a critical modernization goal.

Best practice:

Equip government spaces with self-contained, reconfigurable video collaboration tools that support fast deployment and minimal infrastructure. Look for solutions that deliver pro-grade audio, video, and display performance—without relying on external PCs or permanent installs.

SOLUTION TIPS

Deploy Logitech Rally Bar 65 to turn any space into a meeting space with AI enhancements that eliminate background distractions. With a built-in 4K Ultra HD multi-touch display, Rally Bar 65 enhances engagement through vivid visuals and intuitive interactions. The included dual styluses make virtual whiteboarding fast and frictionless. Whether it's a hybrid briefing, a pop-up training session, or a temporary command center, Rally Bar 65 delivers professional-grade video, audio, and collaboration in a single portable solution.

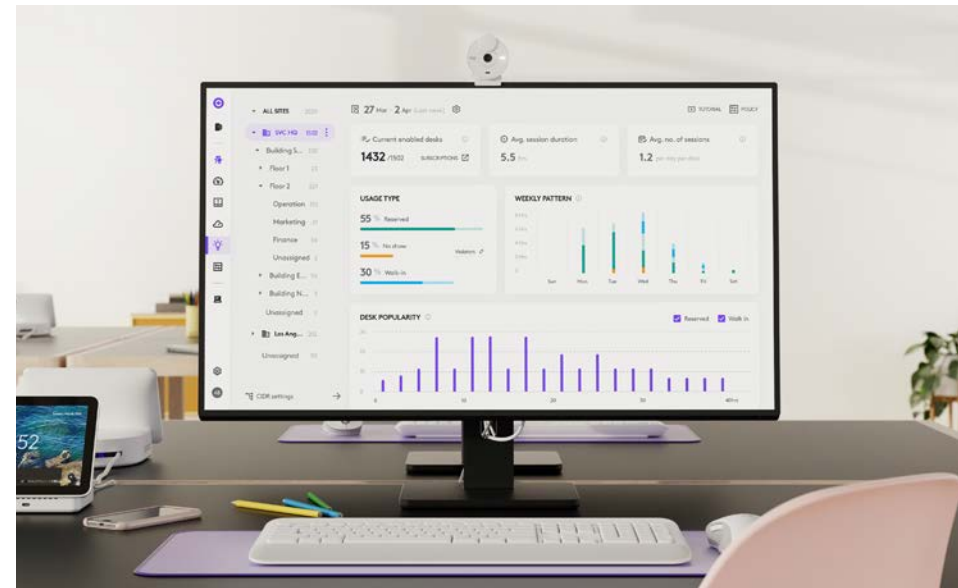
8 Centralize device and workspace management

Why it matters:

Government IT teams are responsible for supporting a vast network of devices, workstations, and workspaces—often with limited staff and shrinking budgets. Without centralized oversight, issues go unnoticed, firmware updates fall behind, and help desk requests escalate. Agencies need a smarter, more scalable way to manage their environments.

Best practice:

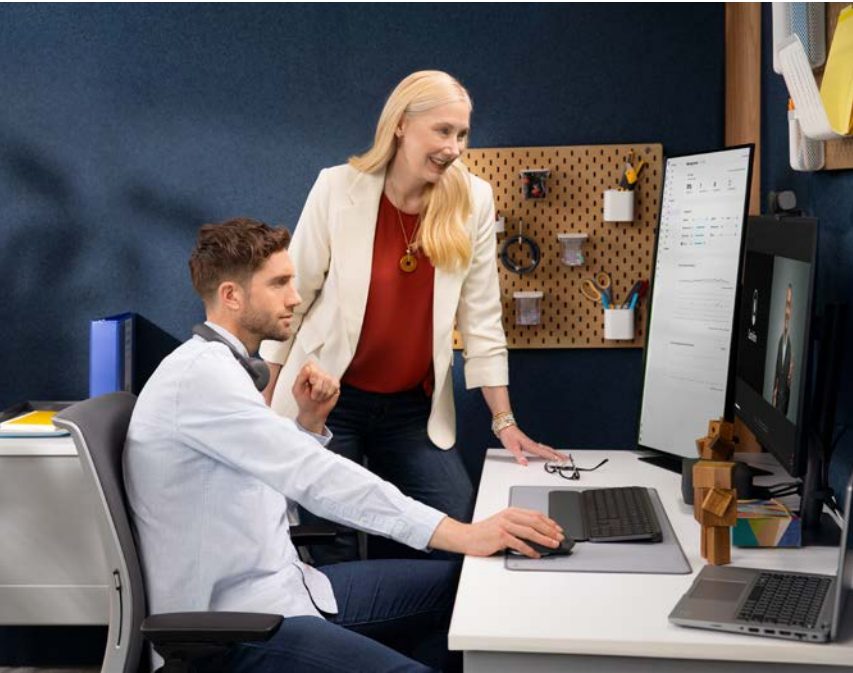
Use a cloud-based management platform to monitor, update, and support all devices—across rooms and personal workspaces—from a single dashboard. Centralized control helps IT teams resolve issues faster, deploy updates at scale, and reduce support calls, ensuring every space is secure, optimized, and ready for uninterrupted government service.



SOLUTION TIPS

Logitech Sync gives agencies real-time visibility and centralized control over collaboration tools—from meeting rooms to personal workspaces. IT teams can monitor device status remotely, push firmware and setting updates at scale, and track room usage to drive smarter planning. Sync manages everything from Rally Bar and Tap to webcams and headsets—all from one secure dashboard. It reduces support calls, minimizes downtime, integrates with platforms like ServiceNow, and scales further with Logitech Select for proactive service and advanced support.

9 Reduce total cost of ownership



Why it matters:

Procurement decisions in government often focus too narrowly on upfront costs. But the true expense of a technology investment reveals itself over time—especially when factoring in downtime, support requests, user training, and refresh cycles. Systems that are difficult to deploy or maintain can quickly erode budget savings and disrupt mission-critical operations.

Best practice:

Evaluate total cost of ownership over a 3–5 year horizon. Consider not just the initial investment, but also ease of deployment, interoperability with existing platforms, long-term user experience, and the support model. In many government environments—whether local, regional, or national—IT teams are often lean and stretched thin. Choosing intuitive, reliable, and low-maintenance solutions leads to faster adoption, fewer support requests, and sustained operational efficiency.

SOLUTION TIPS

Look for scalable solutions that include services designed for government. Logitech's [flexible service plans](#)—Basic, Essential, and Select—offer global support, fast product replacement, remote management via Sync, and proactive issue alerts. This empowers IT teams to keep meeting rooms and desks up and running with less manual effort. Logitech services extend product lifespan, reduce administrative burden, and improve investment ROI.

The time to modernize is now

Modernizing government workspaces isn't just about technology—it's about impact. It means creating environments that foster seamless collaboration, improve productivity, and empower employees to deliver more personalized, professional, and higher-quality services to the public.

With the right tools and strategies, agencies can overcome return-to-office challenges, reduce IT burden, and better support their mission.

The future of government work is smarter, more collaborative, and more efficient.

Are your workspaces ready?



Contact your Connection Account Team for more information.

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1.800.800.0014

Enterprise Solutions
1.800.369.1047

Public Sector Solutions
1.800.800.0019

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