

**Empowering
every
moment
for our
customers**



HP was built on the belief that technology could positively change the relationship between people and work. From the beginning, we believed in the power of innovation to help solve our biggest collective challenges and create new opportunities through improved work experiences for people and businesses worldwide.

Today, that belief informs how we *redefine* the Future of Work in the AI era: through technology that drives business growth and professional fulfillment. As we pursue our sustainability ambitions, we are focused on three complementary pillars: Empower Customer Sustainability, Transform HP's Value Chain, and Advance Societal Impact.

The HP portfolio provides a unified, systematic offering of innovative devices, services, and solutions designed to empower customers throughout the product life cycle. From classrooms to boardrooms, homes to hospitals, we create experiences that can make work more meaningful and prepare people and organizations for what's next.

Letter from our Interim Chief Executive Officer

Redefining the Future of Work

Work is changing faster than at any point in a generation. AI, hybrid models, and always-on collaboration are reshaping how people connect and how they get things done. As expectations rise, people want technology that helps them work better and adapt more easily, and they want to know the companies behind the technology can be trusted.

At HP, we see this as a defining moment. As work continues to evolve, there is an opportunity to shape a Future of Work that drives business growth and professional fulfillment. For a company with a long history of turning innovation into impact, that means leading with bold ideas and a clear sense of responsibility for the outcomes we create, enabling people to do their best work.

HP is redefining the Future of Work through technology. When it's trusted, secure, seamless, and thoughtfully designed, it doesn't just enable work—it makes the experience better. Sustainability plays a role here. It's built into how we innovate and operate, helping organizations grow, creating opportunities for individuals and communities, and supporting a more resilient future.

Driving Progress Through Sustainability

We embed sustainability into how we design, source, manufacture, and deliver our products, and in how we show up in our work and communities.

Using sustainability as a guide to the choices we make on materials, energy, and water, and how we think about expanding access to technology and

skilling, drives greater economic opportunity for HP and for our stakeholders. At its core, sustainability helps us make smarter decisions that build long-term value.

In 2025, we reached several of our multi-year goals. Since 2016, we have recycled over 1.2 million tons of hardware, supplies, and accessories. In addition, across our personal systems and print portfolio, we reached over 30% post-consumer recycled plastic content, contributing to 47% of our product and packaging materials being sourced from recycled, reused, and renewable origins.

We also achieved a key milestone in our social impact work, reaching 82 million people through our programs and partnerships—putting us more than halfway to our goal of accelerating the Future of Work for 150 million people by 2030.

This overall progress continues to be recognized. EcoVadis—a leading global sustainability ratings provider—awarded HP a platinum medal for the 16th consecutive year, placing us in the top 1% globally among more than 100,000 companies.

Beyond the metrics we report, progress can also be measured by the impact we make on businesses and people. You see it in a small business owner saving time and resources with AI-enabled tools, allowing them to focus on growing their business. You see it in a teacher bringing digital learning to life for students who didn't have access before. And you see it in an entrepreneur building skills and confidence through online courses, opening doors to new opportunities.

The Path Forward

Building on our progress and recognizing where we need to move faster, we are helping redefine the Future of Work for the AI era through technology that drives business growth and professional fulfillment.

None of this happens alone. Thank you to our employees, customers, suppliers, and partners for the dedication to this progress. Together, we are building a more accessible and resilient Future of Work.

Sincerely,



Bruce D. Broussard
Interim Chief Executive Officer,
HP Inc.



One day, every day

Around the world, HP's portfolio and innovative technologies are helping *empower customers' sustainability, throughout the product life cycle.*



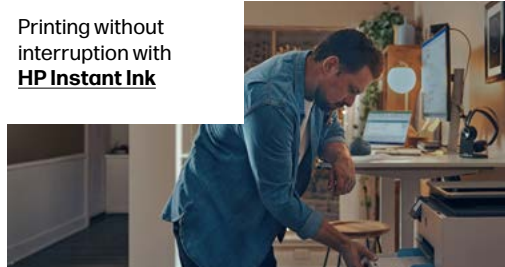
All day, every day, HP's products and solutions enabled with sustainability, including these examples captured, are ready to empower customers to create value, remove friction from their workflows, and solve challenging tasks.

Morning

Inks for better indoor air quality with **HP Latex inks**



Printing without interruption with **HP Instant Ink**



Smarter energy use with **HP Smart Sense**

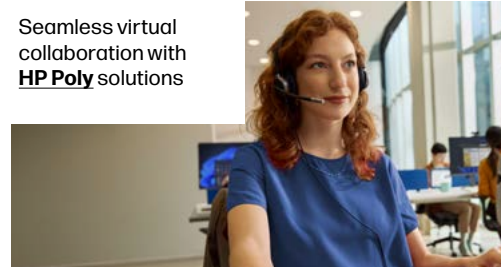


Afternoon

Built for a second life with **HP Certified Refurbished PCs**



Seamless virtual collaboration with **HP Poly** solutions



Recycled materials customers can feel great about



Evening

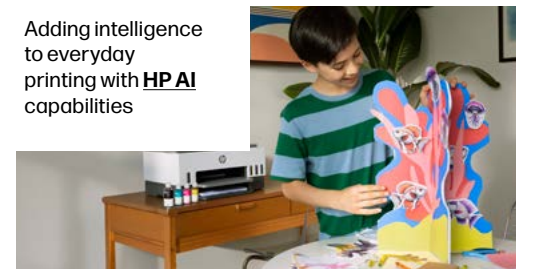
Promoting a promising path for tomorrow's leaders with **HP LIFE**



Printing that is on point with **HP Industrial Print**



Adding intelligence to everyday printing with **HP AI** capabilities



Inks for better indoor air quality

Large-format printing needs to deliver bold, high-definition visuals for the spaces where people work, shop, and live. HP Latex large-format printers are engineered to meet this need, producing high-quality signage, vehicle wraps, wallcoverings, and murals with vivid color, sharp detail, and consistent performance.

Using water-based HP Latex inks, the technology supports a wide range of applications while helping create prints suitable for use in chemically and odor-sensitive indoor environments, without compromising durability or visual impact.

HP Latex inks meet rigorous health and environmental standards, including UL ECOLOGO® and GREENGUARD Gold, and are produced in facilities that use reclaimed water to support local water resilience.



HP also offers **PVC-free wallpaper** options that help define interior spaces without distracting odors. Designed for long-lasting, high-quality prints, these FSC®-certified materials support well-managed forests and related biodiversity.

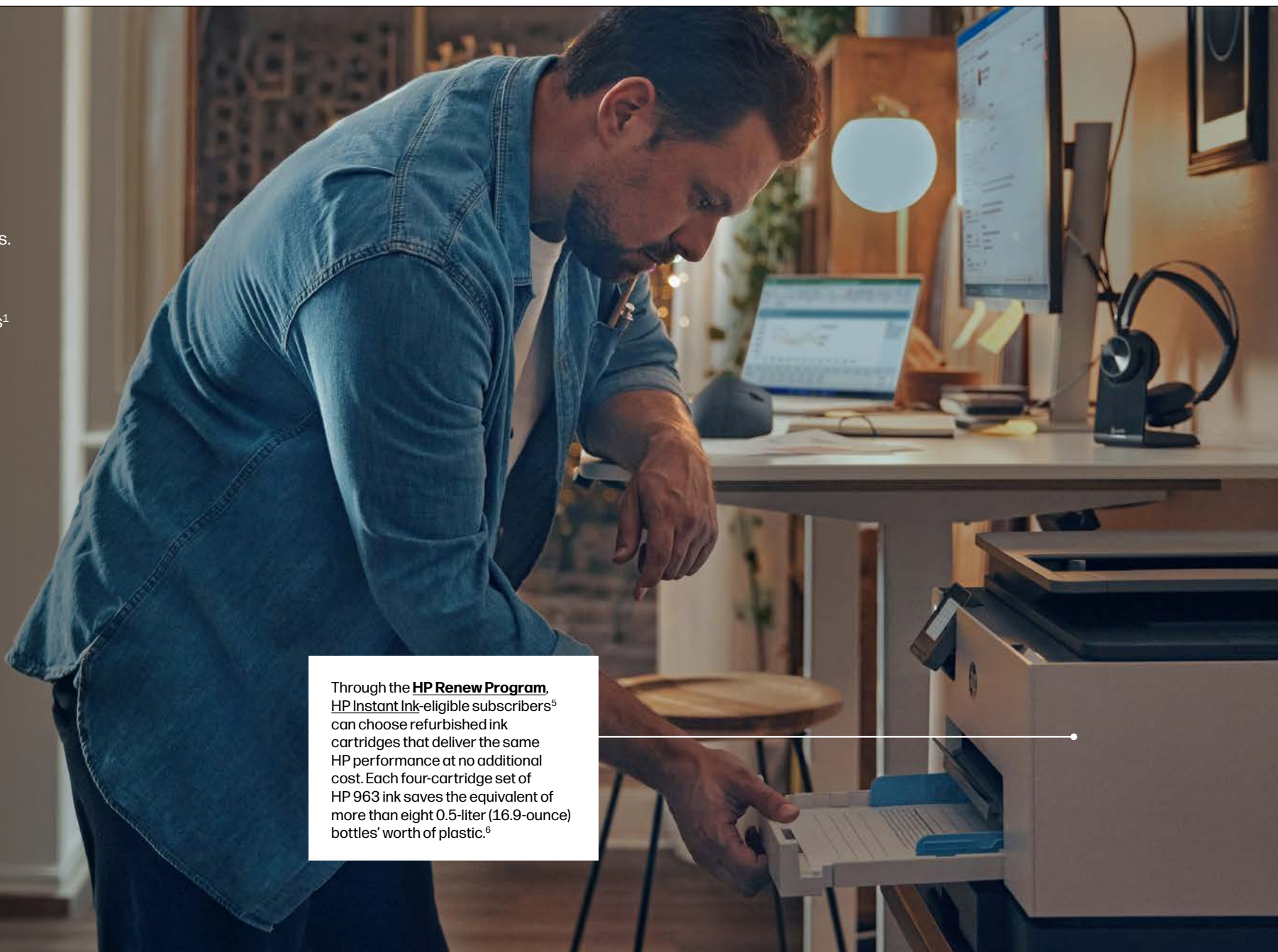
Printing without interruption

Running out of ink during the workday can disrupt focus and slow productivity, particularly for home offices and small teams.

HP Instant Ink is designed to reduce friction by aligning ink delivery with how customers want to use their printers. By monitoring ink levels and automatically replenishing cartridges¹ before they run out,² helping ensure printing is available when it's needed. Flexible subscription options allow customers to adjust, pause, or cancel as needs change,³ making printing easier to manage over time.

Beyond convenience, HP continues to innovate across its printing ecosystem to help reduce waste and increase the use of recycled materials. Through HP Planet Partners, customers can easily return empty cartridges for recycling, part of a closed-loop process that has helped recycle more than one billion printer cartridges.⁴

Through the **HP Renew Program**, HP Instant Ink-eligible subscribers⁵ can choose refurbished ink cartridges that deliver the same HP performance at no additional cost. Each four-cartridge set of HP 963 ink saves the equivalent of more than eight 0.5-liter (16.9-ounce) bottles' worth of plastic.⁶



Be smarter, save energy

As workdays increasingly require people to move fluidly among tasks and contexts, performance demands on devices are constantly shifting. For notebook users, efficient battery and energy management is essential to maintaining performance without added heat, noise, or interruptions.

HP Smart Sense is a built-in, AI-driven adaptive experience that automatically optimizes a device's energy use based on real-world work patterns. By intelligently balancing performance, temperature, and fan acoustics with real-time telemetry, systems adapt seamlessly as workloads change throughout the day.

Devices equipped with HP Smart Sense have shown to achieve under certain specifications up to 35% lower power consumption,⁷ up to 25% faster maximum performance,⁷ and up to 44% longer battery life compared with devices without Smart Sense. This agility helps organizations improve productivity while reducing energy use at the same time.

Smart Resource Optimizer⁸ automatically prioritizes active foreground applications while deprioritizing background processes. In specific cases, improving multitasking performance by up to 15% while using up to 15% less power,⁹ helping conserve energy costs, reduce excess heat and noise, and keep users in the flow, focused on creating their best work.

The **HP Workforce Experience Platform (WXP)** power consumption dashboard enables IT teams to translate real-world usage data into actionable insights, informing power-setting decisions that can reduce wasted electricity, improve fleet-wide energy management, and deliver meaningful cost savings.



Built for a second life

As organizations equip their teams for modern work, expectations around cost, performance, and responsibility increasingly converge. Customers want technology solutions that meet budget needs and reduce their carbon footprint¹⁰ without sacrificing reliability, productivity, or user experience.

HP Certified Refurbished PCs are designed to help meet those expectations. Each device is restored to manufacture-grade condition, and backed by HP's deep experience supporting global customer IT fleets. Using real-world telemetry and service data, HP applies rigorous functional testing and quality thresholds to all critical components, ensuring refurbished devices are engineered to perform reliably well beyond their first life.

In addition to strong performance, refurbished PCs deliver measurable benefits. We estimate that an HP Certified Refurbished EliteBook 840 G8 has up to a 64% lower carbon footprint compared with a first-life device.



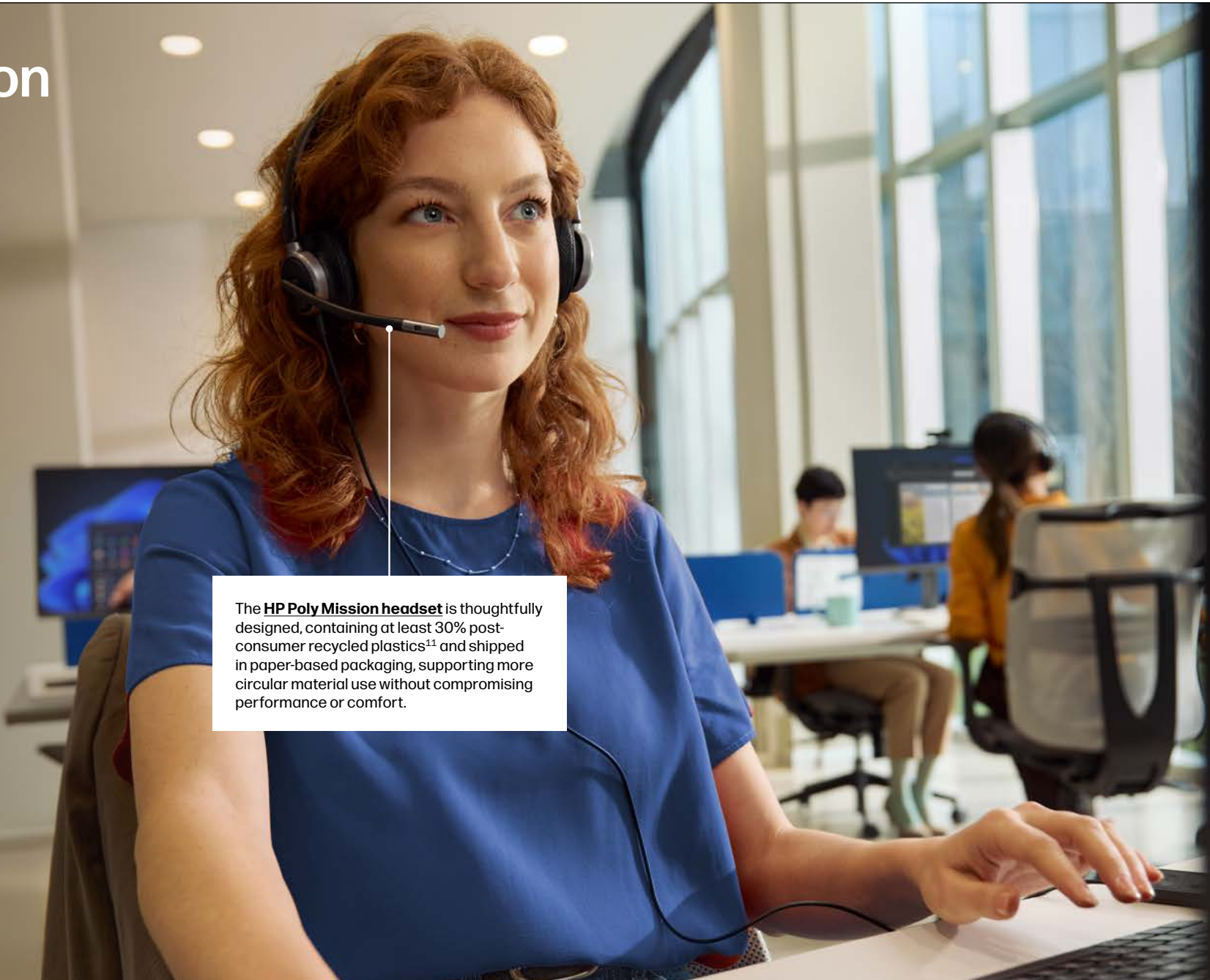
Through **HP IT Asset Disposition (ITAD)** services, customers across 52 countries can securely recover end-of-use devices and unlock residual value from existing technology. With average reuse rates exceeding 85% in 2025, HP ITAD helps extend device lifespans and maximize return on investment, while providing secure, compliant device recovery.

Seamless collaboration built for hybrid work

As hybrid work becomes the norm, organizations need collaboration solutions that allow conversations to flow naturally between in-room and remote participants. Employees expect to be heard clearly, while IT teams need solutions that are easy to deploy, manage, and scale.

Engineered for call-intensive work, HP Poly Mission headsets help make every conversation more productive. Noise-canceling microphones and AI-driven noise reduction, reduce background distractions, so voices come through clearly whether employees are working from busy offices or home environments. Designed for all-day wear, personalized fit and seamless connectivity help teams stay focused, comfortable, and connected.

For IT teams, centralized management through the HP Poly Studio app suite and HP Poly Lens cloud management capabilities help reduce operational complexity. Remote monitoring, updates, and support help can maintain device health and performance. This proactive approach reduces the need for on-site visits, emergency replacements, and unnecessary logistics, supporting greater efficiency and lower operational impact.



The **HP Poly Mission headset** is thoughtfully designed, containing at least 30% post-consumer recycled plastics¹¹ and shipped in paper-based packaging, supporting more circular material use without compromising performance or comfort.

Recycled materials customers can feel

As PCs are used throughout the day and across nearly every aspect of modern life, the materials they are made from become important elements for advancing a more circular economy. Designing products with recycled content sets a value chain in motion: capturing waste, recover critical materials, and transform them into new, high-quality products.

Across our portfolio, we design for recycled materials and innovations without compromising performance, durability, or reliability. For example, the new 2025 EliteBook 8 AI PC Series¹² launched with 80% recycled aluminum in the outer covers, 20% recycled glass in the display, 85% ocean plastic¹³ in the keycaps, and 70% ocean-bound plastic in the keyboard membrane.¹⁴ In 2025 alone, we increased the total weight of recycled metals used in personal systems products by 24% year over year.¹⁵

We are also rethinking how valuable materials are recovered at end of life to help build a more resilient and circular economy. In 2025, HP received TÜV certification for the closed-loop recycled metal we use in our products,¹⁶ which extracts high-purity copper from retired HP IT and telecommunications equipment, reducing waste sent to landfill and returning traceable, high-quality materials to the supply chain.

Through the **First Mile Coalition**, we have sourced 3,292 tonnes (metric tons) of ocean-bound plastic¹⁷ since 2016, equivalent to the weight of over 200 million water bottles,¹⁷ supporting local jobs, and helping establish more self-reliant recycled material supply chains in emerging economies.



Opening doors for tomorrow's leaders

Young people represent the future of the global workforce, yet access to technology and digital and AI skills remains uneven. In many communities, limited connectivity, resources, and growth-focused learning environments can constrain opportunity long before careers begin.

HP's partnership with YMCA¹⁸ helps close this gap by expanding access to technology, digital and AI literacy, and safe online spaces for young people and disconnected communities worldwide. Since 2022, we have launched over 520 Digital Hubs across 24 countries, reaching millions of learners. These hubs create pathways to education, creativity, and future-ready skills.

Complementing these physical spaces, the HP Foundation's HP LIFE program offers more than 30 free courses in eight languages, helping learners build essential business, digital, and professional skills. Since 2016, learners across 200+ countries and territories have completed over 4.8 million courses. Four new courses, including *AI for Business Professionals* and *Professional Networking for Career Growth*, reflect the evolving skills needed in today's economy.

Through the **HP HOPE** (Harness Opportunities for Planet and Economies) donation program, enterprise customers can donate equipment for refurbishment, extending device life cycles while supporting communities with access to technology to support learning, and economic opportunity.



Printing only what is needed, on demand

Across packaging and labels, demand has become increasingly dynamic. Customers want greater personalization, faster turnarounds, and shorter production runs, all while avoiding excess inventory, waste, and unnecessary costs.

HP Industrial Print systems are designed to support this shift toward more precise, on-demand production. Digital printing enables customized packaging and labeling, short runs, and high-quality results, including offset-quality color and special effects, without the setup time and material waste associated with traditional processes. By printing only what is needed, when it is needed, customers can reduce overproduction, lower material use, and better align output with real demand.

To extend value, HP industrial presses are engineered for longevity and are built to be upgraded, repaired, and refurbished over time, helping customers maximize return on investment. Programs such as HP Indigo Certified Pre-Owned help keep systems in use longer, lowering barriers to entry and enabling more cost-effective growth, while advancing circularity.

HP is a signatory of the **Sustainable Print Manifesto**, a shared industry commitment to making print and packaging more sustainable through a practical framework for alignment, collaboration, and measurable progress.



Optimized print formatting

Every day, people print online articles, travel documents, recipes, guides, and other web browser pages—materials that account for more than half of all print jobs.¹⁹ Yet, content designed for screens often doesn't translate cleanly to paper, resulting in unnecessary white space, poorly formatted images, and unwanted advertising—all of which waste time, paper, and ink.

Launched in 2025,²⁰ HP AI is designed to make everyday printing more efficient by intelligently reformatting digital content so it fits properly on the page. By reducing clutter and optimizing layout before printing, HP AI helps customers print web content with up to 38% fewer pages while using up to 47% less ink,²¹ saving resources while improving the overall printing experience. By helping people print only what is useful and nothing more, HP AI turns small, everyday printing decisions into meaningful efficiency gains that add up across homes, offices, and organizations.



Through targeted investments in **forest and biodiversity** conservation and restoration, HP is helping protect selected forests that supply critical paper-based materials. To date, HP has helped conserve more than half a million acres of forest—roughly the size of London, New York City, and Washington, D.C., combined—supporting healthy ecosystems, sustainable livelihoods,²² and a more resilient supply of forest-based materials.

Our progress and priorities

We see sustainability as a business imperative and an opportunity. Guided by a deep understanding of our stakeholders and our business, we are shaping a future where technology benefits businesses, supports communities, and enables environmental resilience.



Recognition and awards

Sustainability helps guide our decisions as we focus on what is most important to our business and stakeholders as reflected in various benchmarks and recognitions.



For the 16th consecutive year, HP was ranked by EcoVadis among the **top 1%** of companies globally for social and environmental performance, receiving a **Platinum medal** and a score of 91 out of 100.

Our placement signals effective management systems across environment, labor and human rights, ethics, and procurement.



HP ranked **#1 overall** on JUST Capital and CNBC's 2026 list of America's Most JUST Companies and remained the **top-ranked company** in the Technology Hardware category.

This ranking reflects strong performance on stakeholder priorities, including workers, customers, and communities.



HP was named Frost & Sullivan's 2025 **Americas Company of the Year**.

The award recognizes an integrated business strategy that drives leadership in sustainability, circular business practices, and customer-focused innovation.



HP Renew Solutions received the Original Equipment Manufacturer (OEM) **Circular Innovation Award** at the 2025 IT Asset Disposition Summit.

This recognition demonstrates our continued progress in advancing refurbished device ecosystems and circular business models.



HP was named to CDP's 2025 **Climate A List** and earned an **A- score for Water**.

Placing on these lists reflects leadership in climate disclosure, governance, emissions management, and strong water management practices, as well as progress in addressing climate-related risks and opportunities.



HP ranked among the **top five companies** in KnowTheChain's 2025 information, communications, and technology (ICT) benchmark.

Our ranking shows our sustained progress in identifying, preventing, mitigating, and remediating forced labor risks across commitments, policies, and supply chain practices.



HP **ranked fourth** in the World Benchmarking Alliance's (WBA) 2026 Digital Inclusion Benchmark. We also **ranked first** in WBA's 2026 Gender and Social benchmarks.

These recognitions reflect our strong efforts to expand digital access and capabilities, as well as our broader leadership on people-centered issues.



HP was rated by Morningstar Sustainability Analytics as having **negligible environmental and social risk**—the lowest possible category on its 0–5 scale—and ranked first among 112 companies in the Technology Hardware subindustry.

This recognizes the effectiveness of our management practices across areas such as data privacy, water and carbon management, human rights, and business ethics.



HP was named by Corporate Knights as one of the 2026 Global 100 **Most Sustainable Corporations in the World** for the 11th consecutive year.

Placing in this list shows sustained performance across resource management and revenues from products and solutions with sustainability features.



HP ranked in the **top five** on the Forbes 2026 Net-Zero Leaders list.

This ranking reflects HP's strong positioning and progress toward net zero, as assessed across governance, strategy, risk management, and long-term resilience.



HP **ranked #1** in the electronics sector for supply chain human rights in the WBA's 2026 Corporate Human Rights Benchmark.

Achieving this ranking demonstrates our integration of effective policies and practices to identify, prevent, and address human rights risks across the value chain.



HP was named one of Ethisphere's 2026 **World's Most Ethical Companies**® for the seventh consecutive year.

This placement signals our sustained leadership and maturity in our approach to responsible business, as assessed across our programs, culture, governance, and related ethical practices.

2025 highlights

We continued to make significant progress in 2025, achieving a number of our sustainability goals and driving forward across the three pillars of our sustainability strategy: Empower Customer Sustainability, Transform HP's Value Chain, and Advance Societal Impact.

EMPOWER CUSTOMER SUSTAINABILITY



Nearly one-third recycled plastic in HP devices

In 2025, 31% of plastic in HP devices was recycled content. We used 54,210 tonnes of postconsumer recycled content plastic, and since 2016 have developed local ocean-bound plastic supply chains—using 3,290 tonnes of recovered plastic in our hardware.



1.21 million tonnes recycled since 2016

By diverting electronic waste from landfill and recycling it, we aim to support circularity and resilient economies. Since 2016, HP has recycled 1.21 million tonnes of hardware and supplies.



Nearly half our materials are reused, recycled, or renewable

In 2025, 47% of the 814,000 tonnes of materials used in HP products and packaging came from reused, recycled, or renewable sources, and 96% of HP home and office printers, desktops, notebooks, displays, and workstations shipped to customers contained recycled content.



Single-use plastic packaging cut by 72%

We have reduced single-use plastic packaging by 72%, from an average of 221 grams/unit in 2018²³ to 61 grams/unit in 2025.²⁴



In 2021, we launched Amplify Impact, the first sustainability program for IT channel partners.

Today, more than 4,700 partners, representing over 80% of HP channel partner revenue, have committed to the program, surpassing our goal to engage at least 50% of partners by 2025. Through Amplify Impact, partners are equipped with tools, resources, and skills-building guidance to help support customers' sustainability priorities. Active in over 50 countries, the program continues to extend its global reach, helping to scale more resource-efficient practices across the partner ecosystem.

TRANSFORM HP'S VALUE CHAIN



28% reduction in total carbon footprint since 2019

Our total carbon footprint was 16.4 million tonnes of CO₂e in 2025—a 28% reduction since 2019. This includes a 44% reduction in Scope 1 and 2 emissions from HP's global operations.



100% renewable electricity in U.S. operations

HP's own operations in the United States have achieved 100% renewable electricity use since 2017.



46% reduction in potable water withdrawal since 2015

Across our global operations, we have reduced potable water withdrawal by 46%, compared with 2015.



91% of nonhazardous waste diverted from landfill

In 2025, HP's own operations around the world diverted 91% of nonhazardous waste from landfill.

ADVANCE SOCIETAL IMPACT



528 Digital Hubs expanding access to digital skills

Working with YMCA, we launched 528 community-based Digital Hubs since 2022, expanding access to technology and digital literacy. Through HP HOPE, we have also donated 2,215 refurbished devices, supporting 279,860 young people in 24 countries.



Free core business skills for millions

HP LIFE offers global access to more than 30 free courses in eight languages. Since 2016, 2.5 million students, entrepreneurs, and lifelong learners in over 200 countries have completed 4.8 million courses.



Developing skilled and future-ready employees

We focus on technical and digital capabilities in automation, data science, services, AI, and software. In 2025, 99% of employees participated in learning and development activities, averaging 27 hours each.



82.4 million people reached with skills and opportunity since 2021

Through programs and partnerships like HP's Future of Work Accelerator, HP LIFE, and collaborations with high-impact organizations, we aim to accelerate the Future of Work for 150 million people by 2030, reaching 82.4 million since 2021.



Sustainability goals

As we reach the conclusion of our 2025 sustainability goals, we are marking a major milestone on our sustainability journey. Across climate, circularity, and operations, our teams delivered strong progress toward our ambitious goals, driving measurable impact across our value chain and laying the foundation for our next chapter.

A milestone moment for HP

When we set our bold 2025 goals, we aimed to translate our sustainability strategy into measurable outcomes for circularity and our environmental footprint. As we reach the conclusion of our 2025 goal cycle, we are proud to report our progress.

We have achieved and exceeded seven of our ambitious goals. Each accomplishment is a testament to many years of collaboration, innovation, and dedication across HP, plus diligent engagement with external stakeholders.

Circularity

Goal
Recycle 1.2 million tonnes of hardware and supplies by 2025, since the beginning of 2016

 Exceeded
1.21 million tonnes

Goal
Use 30% postconsumer recycled content plastic across HP's personal systems and print product portfolio by 2025²⁶

 Exceeded
31%

Goal
Eliminate 75% of single-use plastic packaging by 2025, compared with 2018²⁸

 Reached
72.5% globally and 75% in June

In June 2025, we achieved a 75% reduction in single-use plastic packaging, marking a major milestone in our journey. Due to changes in our product mix during the second half of the year, we recorded full-year average reduction of 72.5%.

Carbon emissions

Goal
Help suppliers cut two million tonnes of CO₂e emissions between 2010 and 2025.²⁵

 Exceeded
2.47 million tonnes

Goal
Reduce first-tier production supplier and product transportation-related GHG emissions intensity by 10% by 2025, compared with 2015²⁷

 Exceeded
20% reduction

Goal
Reduce Scope 1 and 2 emissions from global operations by 65% by 2025, compared with 2015.

 Exceeded
69% reduction

Goal
Use 100% renewable electricity in our operations by 2025

 Reached
66% globally and 100% in U.S.

We remain committed to reaching 100% renewable electricity use in our global operations. However, responding to regional market realities, we have extended this goal's timeline to 2040—aligning with our net zero goal—while we continue to scale renewable procurement and generation year on year.

Water

Goal
Reduce potable water withdrawal in global operations by 35% by 2025, compared with 2015, focusing on high-risk sites

 Exceeded
46% reduction

Waste

Goal
Reach zero waste in HP operations by 2025²⁹

 Exceeded
91%

Refreshing our flagship goals for impact

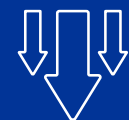
As we mark the end of 2025, we also reaffirm our commitment to our sustainability strategy and have chosen to center our efforts on three flagship goals designed to strengthen resilience and long-term growth.

These goals will help us respond to increasing stakeholder expectations, evolving regulatory landscapes, and the accelerating transition toward a low-carbon economy. They also reflect our learning over time, as our ambitions evolve in response to progress, challenges, and external conditions.

Further, they reflect our continued experience that pursuing sustainability creates business value by mitigating risk, lowering costs, strengthening supply chain resilience, and improving customer experiences.

Transitioning our other long-term goals

As we refocus our efforts, we are also transitioning our other goals into an internal management framework. This will help us allocate our resources and prioritize actions that most directly contribute to impact.



Reduce value chain emissions 50% by 2030 (compared to 2019) and achieve net zero by 2040³⁰

Transforming our value chain is essential to delivering on our climate commitments as well as supporting greater global energy security and resilience.

This goal—validated by the Science Based Targets initiative—advances decarbonization across HP’s operations and supply chain. It also challenges us to strengthen alliances with our suppliers in support of transparency and science-based progress. By reducing Scope 1, 2, and 3 emissions, we will reinforce our operational resilience and position HP as a trusted partner for customers that expect us to reduce our footprint. Through supplier engagement, renewable electricity expansion, and product innovation, we are better able to adapt to a lower-carbon ecosystem in a way that supports long-term business growth and industry leadership.

In 2025, HP’s carbon footprint was 16.4 million tonnes of CO₂e, a 28% reduction from our 2019 baseline.



Achieve 100% renewable electricity in our global operations by 2040³¹

Growing our use of renewable electricity is a key driver for HP’s decarbonization goal. While our updated 2040 timeline reflects the realities of global energy markets, our commitment remains firm.

By continuing to expand renewable energy in our operations, we reduce operational emissions, enhance resilience, and align our business with global climate and energy transition pathways. It also strengthens stakeholder confidence and supports growth as we strive to lead by example.

In 2025, HP’s global operations procured and generated 313,300 MWh of renewable electricity and attributes, equivalent to 66% of our total use.



Accelerate the future of work for 150 million people by 2030, since the beginning of 2021³²

As digital transformation and AI rapidly change the future of work, technology access, skills development, and workforce readiness are becoming defining enablers of sustainable growth.

To achieve this goal, we will continue to invest in expanding digital literacy, workforce and economic development, and access to technology to help communities thrive in the era of AI. These efforts strengthen the global talent ecosystem, support inclusive innovation, and help ensure that the benefits of technological advancement are more broadly shared, contributing to resilient societies and long-term economic vitality.

Through 2025, HP’s programs and partnerships have reached 82.4 million people.

Endnotes

To learn more about HP's sustainability progress, please see our [2025 Sustainability Progress Report](#).

- 1 Automatic Delivery: Printers require a direct connection to the Internet for program participation. Internet access sold separately.
- 2 Never run out of Ink: Based on plan usage, Internet connection to eligible HP printer, valid payment method, email address, and delivery service in your geographic area.
- 3 Change or cancel anytime: Change or cancel your plan at any time online. If you decide to cancel your [HP Instant Ink](#) plan, you can use Original HP Standard or XL cartridges, and, for non-HP+ printers, you can use Original HP Standard or XL cartridges or third-party cartridges that are compatible with your HP printer. Plan upgrades are effective immediately, and the charges will be applied retroactively or in the next billing cycle, depending on user choice. Plan downgrades and cancellations are effective after the last day of the current billing period. For full details, go to hpinstantink.com/terms.
- 4 Recycle empty ink cartridges effortlessly with HP Planet Partners. Program availability varies. For details, see hp.com/hprecycle.
- 5 Eligible subscribers are those located in [Instant Ink](#)-supported European countries—excluding Germany, the UK, Switzerland, and Norway—who have an active Instant Ink subscription, are using HP OfficeJet Pro 9010/9020 series printers, and have updated firmware installed.
- 6 0.5 liter/16.9-fluid-ounce water bottles equivalent to 12.7 grams.
- 7 Based on Procyon® Office Productivity battery benchmark. Comparing HP EliteBook 1040 G11 with Intel Ultra 7 155H, 32GB memory, Intel Arc graphics card, 14-inch display in Smart Sense mode to competitive system with Intel Ultra 7 155H, 32GB memory, Intel Arc graphics card, 14-inch display in Balanced mode as of March 2025, see here <https://signal65.com/hp-elitebook-1040-g11/>.
- 8 Available for select EliteBook devices.
- 9 Based on PCMark 10 Express and the Procyon® Office Productivity Benchmark to represent real-world foreground application performance. To simulate worst-case interference, Handbrake video rendering task was run in the background. At the same time, we measured CPU package power to evaluate power savings. Claim leverages testing on EliteBook 8 G1a 14 with AMD Ryzen AI 7 Pro 250/32GB DDR5 5600, EliteBook 8 G1a 14 with AMD Ryzen AI 7 PRO 350/64GB DDR5 5600, EliteBook X G1a 14 with AMD Ryzen AI 9 HX Pro 375/32GB LPDDR5X 8533, EliteBook X Flip G1i 14 with Intel® Core™ Ultra 7 268V/32GB LPDDR5X 8533, and EliteBook 8 G1i 16 with Intel® Core™ Ultra 7 265U/32GB DDR5 5600.
- 10 An [HP Certified Refurbished](#) EliteBook 840 G8 has an estimated up to 64% lower carbon footprint compared to purchasing an equivalent first-life device. All environmental impact calculations presented in this report are based on life cycle assessments (LCAs) prepared in accordance with ISO 14040 and ISO 14044, and have an element of uncertainty inherent in all LCAs and are to be considered directional in nature. The product carbon footprint is based on global assumptions and a product lifespan of four years. Refurbished products are compared with new equivalent products (EliteBook 840 G7 vs. HP EliteBook 850 G9). The HP LCA methodology for refurbished devices is explained in the whitepaper, [HP Certified Refurbished PC: A commitment to quality and sustainability](#).
- 11 Recycled plastic is expressed as a percentage of the total weight of plastic. Post-consumer recycled definition is based on the EPEAT criteria set by the Global Electronics Council (GEC).
- 12 Applies to all variations of 2025 launched EliteBook 8 series. Other HP personal systems products contain certain parts made of recycled materials of varying types and amounts. Further information available upon request.
- 13 Plastic that has been collected from marine environments or entered the ocean prior to recovery. The definition of "ocean plastic" is based on that set by the UL2809 standard.
- 14 Ocean-bound plastic is plastic waste collected on land, in areas with limited waste management, where it is at risk of entering the ocean—typically within 50 kilometers of coastlines or near waterways. The definition of "ocean-bound plastic" is based on that set by the UL2809 standard.
- 15 Recycled metal tonnage increase in percentage from 2024 to 2025, across the personal systems device portfolio. Learn more of HP material usage in the [2025 Sustainability Progress Report](#).
- 16 Based on an August 2025 certification project, audited by TÜV Rheinland Taiwan according to international standards. <https://www.prnewswire.com/apac/news-releases/from-waste-to-worth-hp-and-tuv-rheinlands-sustainability-revolution-302530940.html>
- 17 Ocean-bound plastic is plastic waste collected on land, in areas with limited waste management, where it is at risk of entering the ocean—typically within 50 kilometers of coastlines or near waterways; 3,292,000,000 grams / 15 grams (weight of 500ml PET bottle) = ~219.46 million.
- 18 Image from YMCA Digital Hub in Serbia.
- 19 Print telemetry data from Microsoft.
- 20 Restrictions may apply. See hp.com/HP_AI for details.
- 21 Based on HP internal testing of [HP AI](#)-eligible Envy printers with and without HP AI-optimized printing across 40 U.S. websites. Ink volume and paper savings measured by comparing prints from 40 U.S. websites with and without HP AI. Results may vary based on website, printer model, and print quality settings.
- 22 HP works with conservation partners to restore, protect, and manage forests globally through multi-year commitments to science-based programs. Learn more at hp.com/forest.
- 23 Calculated as the percentage of primary plastic packaging (by weight) reduced per unit shipped. Excludes secondary and tertiary packaging components. Includes HP personal systems and printer hardware packaging. Does not include packaging for the following: Graphics Solutions hardware other than PageWide XL and DesignJet printers; 3D printing hardware; print supplies; refurbished products; and accessories such as third-party options, drop-in box, and aftermarket options.
- 24 HP achieved a 75% reduction in single-use plastic packaging elimination rate in June 2025 and remained at that level, on average, through the remainder of the year.
- 25 HP estimates supplier GHG emissions avoided based on supplier-reported energy savings from specific energy-efficiency projects (compared with projected energy use without those projects) and supplier use of zero-emissions energy. These energy data are converted into GHG emissions avoided using emission factors for electricity and fuel types. These data also include estimates of product transportation-related GHG emissions avoided, related to specific initiatives to improve product-transportation efficiency. Data includes supplier reporting through 2024, the most recent data set available.
- 26 Recycled content plastic as a percentage of total plastic used in all HP personal systems, printer hardware, and print cartridges shipped during the reporting year. Total volume excludes brand-licensed products and aftermarket hardware accessories. Total recycled content plastic includes postconsumer recycled plastic, closed-loop plastic, and ocean-bound plastics used in HP products. Personal systems plastic is defined by EPEAT® ecolabel criteria. Subject to relevant restrictions on the use and distribution of materials destined for recycling and/or recycled feedstocks.
- 27 Intensity is calculated as the portion of first-tier production and product transportation suppliers' reported GHG emissions attributable to HP, divided by HP's annual revenue. This method normalizes performance based on business productivity. Intensity is reported as a three-year rolling average to decrease the impact of variance year over year and highlight longer-term trends. Production supplier GHG emissions include Scope 1 and Scope 2.
- 28 Calculated as the percentage of primary plastic packaging (by weight) reduced per unit shipped. Excludes secondary and tertiary packaging components. Includes HP personal systems and printer hardware packaging. Does not include packaging for the following: Graphics Solutions hardware other than PageWide XL and DesignJet printers; 3D printing hardware; print supplies; refurbished products; and accessories such as third-party options, drop in box, and aftermarket options.
- 29 Zero-waste operations: Achieve 90% landfill diversion for nonhazardous solid waste across direct operations. The diversion methods include reuse, recycling, composting, and incineration (waste-to-energy recovery) solutions. Includes all HP-owned and -managed sites worldwide.
- 30 Absolute reduction of Scope 1, 2, and 3 GHG emissions compared to 2019. Excludes non-HP paper consumed during product use. As of November 2024, these goals were validated by the Science Based Targets initiative (SBTi). SBTi validated long-term target is for 90% reduction in Scope 1, 2, and 3 emissions by 2040. To see our decarbonization plan read our [2025 Sustainability Progress Report](#).
- 31 The goal includes renewable electricity usage across HP Global Operations; the goal has an interim objective of 75% by 2030. For more details on the plan and validation consult the [2025 Sustainability Progress Report](#).
- 32 Our programs aim to accelerate digital equity through providing access to at least one of the following: technology, digital literacy and AI, or digital skills content. Digital equity data includes both direct and indirect reach. Indirect reach is sometimes based on estimates using multipliers. 2024 data includes a small amount of 2023 data that was not available at the time of publication of the 2023 HP Sustainable Impact Report.

Looking ahead, HP sees a Future of Work that helps people do their best work—reducing friction, enabling collaboration, and making work more meaningful. A future where technology helps close digital divides. And where people are connected to digital skills and economic opportunity.

HP's technology is designed to enable meaningful progress in the AI era. We deliver solutions that help customers achieve business goals, thrive in the digital economy, and pursue their sustainability ambitions. By aiming to put customers first, we drive business value by reducing risk, lowering costs, and improving customer experience. By shaping our portfolio and external engagements in ways that expand access to technology, HP is helping more communities participate in the evolving world of work.

This is HP's direction: empowering people to thrive by ensuring the Future of Work works for more people, everywhere, today and for generations to come.

