

MANAGED DIGITAL WORKSPACE

By 2028, **70%** of organizations will adopt a managed device lifecycle service offering.

Gartner, 2024, Market Guide for Managed Device Life Cycle Services

Complexity? No Problem.

Empower your IT strategy by partnering with Connection for Managed Digital Workspace solutions. Our expert services are designed to streamline operations, reduce complexity, and enhance security, allowing your team to focus on innovation and long-term growth. With proven experience supporting enterprise IT leaders, we deliver scalable solutions that align with your strategic priorities.



Managed Device Lifecycle Solutions

- Procurement and Vendor Management
- Supply Chain Optimization
- Integration and Provisioning
- Deployment and Refresh
- Maintenance and Warranty
- End-of-life and Sustainability
- Financing and OpEx
- Program and Project Management



Managed Mobility and Endpoints

- Managed Mobility Services
- Enrollment and Provisioning
- Patch and Security
- Application Packaging and Deployment
- Sys Admin and Endpoint Management
- Asset Reporting



Service Desk

- Automation and Self-service
- 24x7x365 Service Desk
- ITIL-driven Incident Management
- VIP / White Glove Support
- On-shore / Near-shore
- Multilanguage
- On-site Dispatch and Dedicated Support



IT Staffing Solutions

- Staff Augmentation
- Project Staffing
- Contract to Hire
- Direct Hire
- Payroll Services

PORTAL/E-BONDING

MarkITplace



QUALITY

Quality-as-a-Mindset (QaaM)™



Genesis™ G1/G2
Genesis™ Logistics

PROCESSES



SUSTAINABILITY



Benefits

- **Improved SLAs:** Achieve consistency and performance accountability.
- **Enhanced User Satisfaction:** Elevate end-user engagement with a user-centric approach.
- **Scalability:** Increase elasticity without scaling your operations or infrastructure.
- **Technological Advancements:** Utilize the latest technologies, approaches, and skillsets.
- **Predictable Spending:** Experience more consistent and predictable costs.

Why Connection?

With over 40 years of IT industry expertise, Connection is your trusted partner for Managed Digital Workspace services. Our exceptional team, streamlined processes, and cutting-edge systems are designed to help you achieve your goals of cost reduction, enhanced user experiences, and minimized risk. As one of the most flexible providers in the market, we ensure your IT operations are in capable hands, allowing you to focus on what truly matters—driving your business forward.



America's Best Mid-Size Companies 2024



Most Trustworthy Companies in America 2024
Multi-year recipient



CRN® Tech Elite 250 List 2025
Multi-year recipient



Forbes America's Best Midsize Employers List 2025
Multi-year recipient



Fortune 100
Multi-year recipient