MANAGED SERVICES FOR AZURE VIRTUAL DESKTOP

Comprehensive, Automated Desktop as a Service—Accessible from Virtually Anywhere

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we solve IT®

Microsoft Partner | Azure Expert MSP
Microsoft

Azure Virtual Desktop (AVD) is a comprehensive Desktop as a Service (DaaS) solution that allows you to quickly deploy applications and desktops to enable remote work that is secure, flexible, and cost efficient. Users can access any desktop and any application from any device in virtually any location. AVD is a great solution that simplifies management of end-to-end deployment for on-demand workforces, giving you the ability to deploy, scale and enable security in just a few clicks within the Azure portal.

Put your trust in Connection, a Microsoft-certified Azure Expert Managed Services Provider, to design, implement, and manage your AVD environment. We have the proven Azure competencies to ensure your infrastructure is secure, optimized, and proactively monitored 24 x 7 x 365.

The following core components of our AVD managed service can be tailored to help you achieve your business outcomes:

Managed Implementation
- Manage a new AVD environment or existing infrastructure.
- Configure and administer every aspect of AVD, including network engineering, desktop images, host pools, application groups, FSLogix profiles, cost estimation, load testing, data migration, and much more. The Connection AVD Managed Services scope is comprehensive, providing management for all Azure service dependencies.

Image Creation and Management
- Create desktop images from gallery, VM, or existing custom image.
- Manage AVD image host pools, versioning, backup, and disaster recovery.

Cost and Performance Optimization
- Reduce compute and storage costs by adjusting resources to user demand.
- Automate session management.
- Auto-scale resources for performance efficiency.

Security and Compliance
- Enable Azure Active Directory multi-factor authentication (MFA) and conditional access.
- Receive network security, anti-virus configuration, and operating system patch management.

Monitoring and Support
- Get proactive incident and problem management.
- Your AVD environment is backed by our 24 x 7 x 365 customer support team of engineers who are certified Azure Experts.

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To learn more about our Managed Services for Azure Virtual Desktop, contact your Connection Account Team today.

Business Solutions	Enterprise Solutions	Public Sector Solutions
1.800.800.0014	1.800.369.1047	1.800.800.0019

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