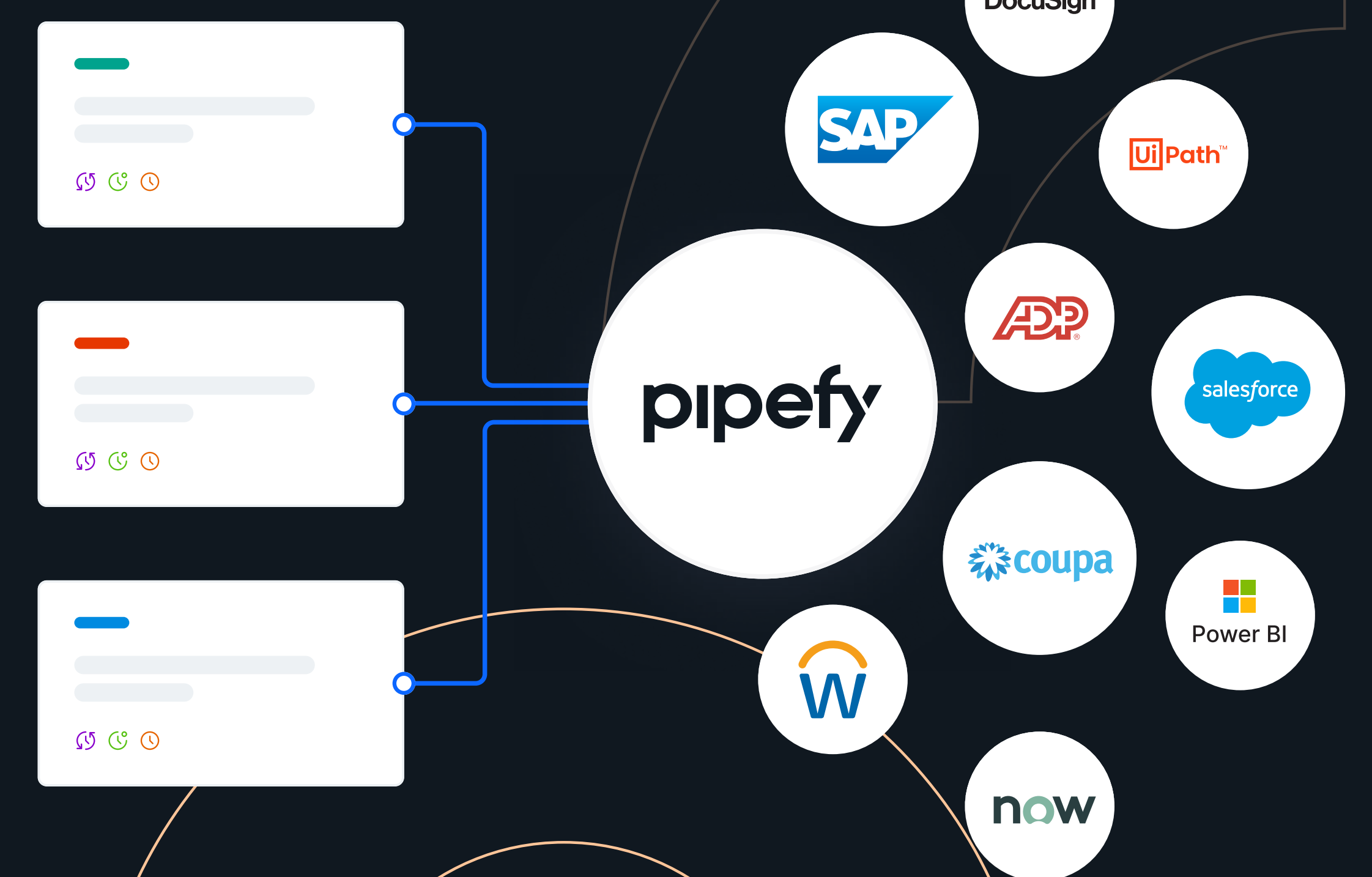




## Operational efficiency everywhere

Pipefy's low-code platform creates more efficient workflows and processes for every team, in every department.



### Meet the future of operational efficiency

**Pipefy** is the cost-effective, easy-to-implement, and highly flexible workflow and process **automation** platform that connects end-to-end business processes to deliver centralized management and total operational efficiency.

**Pipefy** transforms business operations by **digitizing** workflows, eliminating manual processes, and dissolving silos. Pipefy is a low-code tool, which means most users can access features, create automations, and customize their workflows — no coding experience required.

Built-in security, automation, and **integration capabilities** simplify implementation, improve **collaboration**, and conserve resources for both business teams and IT.

### What's possible with Pipefy

**75%** faster SLA lead times (from 4 days to 1)

**66%** faster IT tickets close rate (from 48 hours to 16)

**50%** reduction in request lead times (from 45 days to 20)

**46%** of manual emails managed through automation

**33%** faster resolution for support requests

**2,400** hours saved through automation

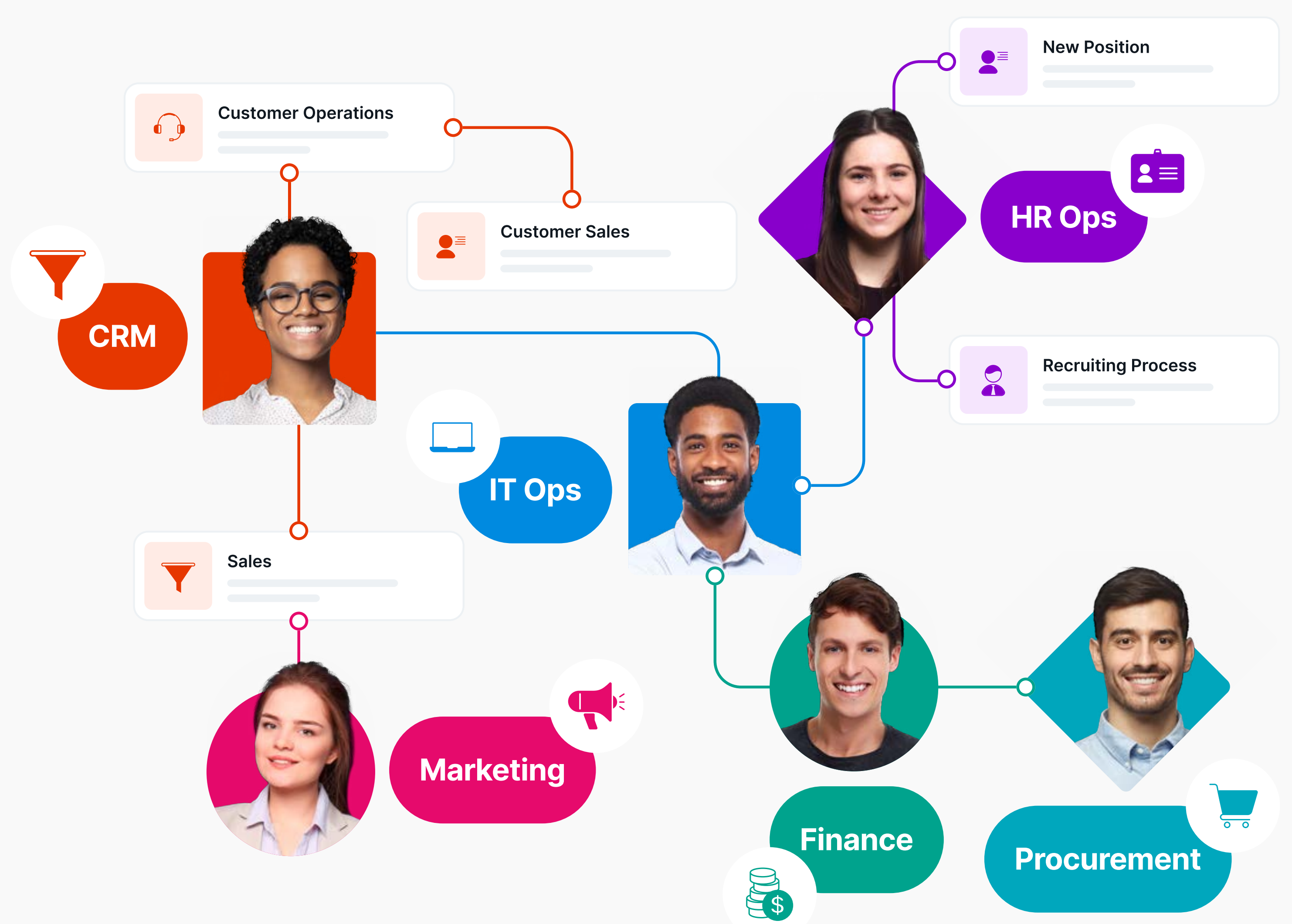
### Operational efficiency starts with processes you can trust

Every process is an opportunity to make your business more efficient. Pipefy's low-code process automation platform helps teams in every department build standardized workflows and processes to produce consistent outcomes.

These structured workflows simplify security, prevent errors and redundancies, and give teams X-ray insights into process performance. Low-code functionality means business teams are empowered with the tools they need to **continually optimize** their processes and workflows.

**Pipefy** complements and extends your existing stack by filling process gaps, **orchestrating** workflows, and getting the most from existing apps and systems.

**Pipefy** is process agnostic and adapts easily to automate and manage any workflow or process, breaking the never-ending cycle of adding new solutions and customizing legacy software.

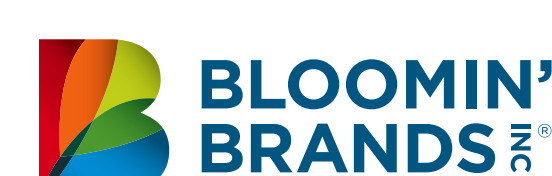


*"Controlling requests that arrived from several different channels became an even greater challenge with remote work. This encouraged us to implement new business solutions by way of tools such as Pipefy, bringing flexibility, agility, and reliability in controlling and fulfilling those requests in record time, very rapidly and effectively."*

**Marcos Faustino**  
Systems Manager



### The most efficient teams in the world trust Pipefy





# Achieve operational efficiency everywhere with Pipefy

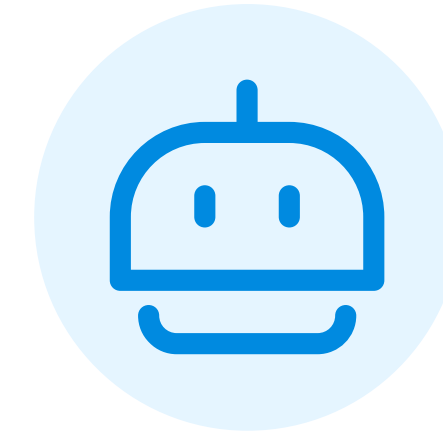


## Digitization

### Accelerate processes with digitization.

Eliminate manual work, solve spreadsheet sprawl, and evolve past endless email threads by digitizing tasks and workflows.

Digitization makes it easier to consolidate and centralize data, speed up workflows, and remove data silos.



## Automation

### Automate your way to efficiency.

Automation eliminates the manual, repetitive tasks that burn through resources, introduce errors, and create unnecessary rework.

Pipefy makes it easy to automate a variety of tasks and workflows, including request management, approval flows, notifications, and emails.



## Collaboration

### Solve process friction through better collaboration.

Many workflows and processes cross team and department barriers, or require input or action from external stakeholders.

Pipefy connects apps and systems in the existing stack to simplify communication. Forms and portals make it easy to capture information and input from anyone — anywhere and at any time.

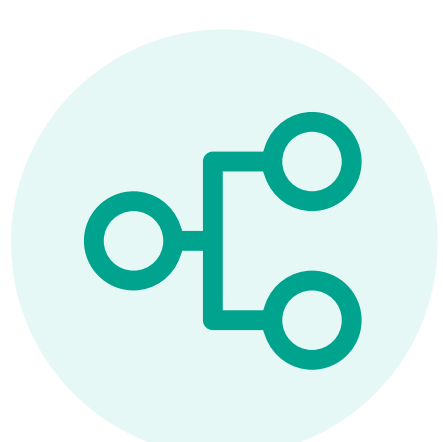


## Integration

### Get more from your existing stack with integrations.

Create a unified ecosystem for effortless information and data flows. That means ERPs, apps, databases, and legacy components.

Pipefy includes 300+ connectors to ensure that your team gets the most from the current tech stack.



## Orchestration

### Centralize information and activities through orchestration.

Every team relies on a complex array of workflows and processes. By coordinating and connecting these flows, teams move from fragmented to frictionless processes.

Orchestration consolidates data and centralizes visibility to ensure requests and tickets get to the right person quickly, and that teams have end-to-end visibility.



## Continuous Improvement

### Empower your team to evolve and adapt.

Pipefy's low-code framework gives business teams the tools they need to build and modify processes and workflows quickly in response to customer feedback, competitor activity, or changes in the market.

The visual interface and drag-and-drop functionality also conserves IT resources since teams won't have to manage every change request themselves.