DIGITAL WORKSPACE SOLUTIONS
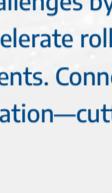
Simplifying Retail IT Deployments

What Retail IT Teams Are Up Against

Retailers today face unrelenting pressure to modernize stores, deploy technology faster, and maintain consistent experiences across every location. Yet every rollout—whether a new store opening, store refresh, or multi-site initiative—requires standardized configuration, preparation, and installation that many retail IT teams no longer have the staffing or time to manage. New checkout solutions, AI vision systems, mobile devices, and compliance requirements increase already frequent technology rollouts and add complexity.
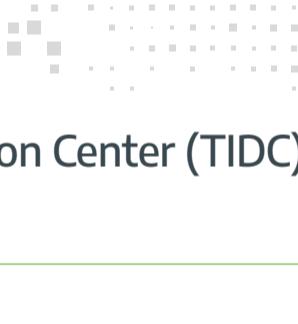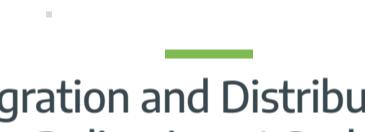
Shrinking Labor and Rising Complexity:

69% of retailers report that IT staffing shortages are slowing technology adoption and store modernization efforts.[1]

Demand for Rapid, Distributed Deployment:

82% of retailers say they need faster store deployment cycles to remain competitive.[2]

Across the industry, retailers are expected to do more with fewer resources—while maintaining consistency across dozens, hundreds, or thousands of locations.

Store-in-a-Box: Turnkey IT Deployments

Our Store-in-a-Box solution solves these challenges by delivering ready-to-deploy, pre-engineered technology bundles that accelerate rollouts and ensure consistent store performance across all retail environments. Connection will source, provision, test, and ship equipment directly to your location—cutting setup time by providing ready-to-use devices that lower costs.

Delivery
Reduces carbon emissions and freight charges with a single, on-time delivery with available white glove services.

One Source Vendor
Centralize all products in one location to help facilitate efficient timing and delivery coordination.

Customization and Personalization
Custom kitting, reduced packaging, asset tagging, engraving, and more with add-on services deliver quick ROI wins.

Warehousing
Procure, stage, and inventory equipment from over 1,600+ partners in the central U.S. to help reduce impact of supply chain constraints.

Advance Exchange and Depot Services
Depot repair, overnight device exchange, equipment refresh, and data disposal services extend device life efficiently and affordably.

Provisioning, Pre-configuration, and Testing
Receive equipment ready for employee use from day one with less DOA risk and faster workstream integration.

Technology Integration and Distribution Center (TIDC) Delivering at Scale

$2 Trillion
cartons shipped per year

725,000+
units configured annually

> 98%
on-time fulfillment within 48 hours

99.99%
inventory accuracy

These capabilities ensure every retail rollout—small, large, or nationwide—is delivered with precision.

ConnectONE™ for Retail

Our unified service delivery model offers a single, centralized operation that eliminates silos, reduces complexity, and ensures consistent communication and accountability across our managed lifecycle services. Retail customers receive:

Customization:
Configurable supply chain workflows that fit your store model

Enhanced Visibility:
Track assets from procurement to final-mile delivery

Improved Coordination:
Unified procurement, logistics, and deployment

Scalability:
Expand to dozens or hundreds of stores easily

Lifecycle and ITAD:
Secure disposal, trade-in, and reporting for end-of-life retail devices

How Connection Can Help

Connection empowers transformation for retail organizations through solutions and services that address modern challenges and pave the way for growth and innovation.

Explore our Solutions and Services
Retail Technology Solutions
Integration Services
Supply Chain and Lifecycle

Contact an Expert
1.800.998.0067

Connection®
we solve IT®