Q.1

Have your cloud-based IT initiatives met your initial expectations?

- Far exceeded our expectations: 36%
- Met our expectations: 23%
- Fell below our expectations: 14%
- Far fell below our expectations: 3%
- For estimates we could not make initial expectations: 3%
- Not applicable: 7%

Q.2

What has your experience been with the following aspects of your journey to the cloud?

- Performance: 61%
- Support/SLAs: 32%
- Integration into existing IT: 14%
- Connectivity infrastructure: 44%
- Cost/pricing: 27%
- Security: 27%
- Compliance: 9%
- Employee education on cloud: 7%

Q.3

To what do you attribute your journey to the cloud challenges?

- Not applicable: 7%
- Mostly positive: 39%
- Mostly negative: 14%
- Mix of positive and negative: 44%
- Mostly negative: 13%
- Not applicable, cannot make initial expectations: 12%
- Mostly negative: 3%
- Mostly negative: 48%
- Mostly negative: 40%